

COVID-19 Child Life Staffing and Programming Changes

Data Collection Window

May 4-11, 2020

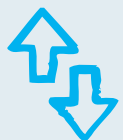
Report Released

May 18, 2020



www.childlife.org

Contents



Changes

Summary of changes since the April 2020 report



Survey Participants

Overview of survey participants, survey methods, and data use



USA

Aggregate data for the United States



Canada

Aggregate data for Canada



Other Countries

Aggregate data for all other countries

Changes since April 2020



Survey Participation

Survey participation decreased significantly to only 17.2% of CCLS vs 32.6% in April.



Reduced Hours

We saw an increase in the percentage of CCLSs reporting reduced hours



Furloughs

We saw an increase in the percentage of CCLSs reporting they are furloughed



Criteria to resume normal operations

The majority of program leaders reported that pediatric volumes (both inpatient and outpatient) need to return to usual levels prior to resuming normal operations.



Virtual Interventions

CCLSs continue to utilize virtual interventions, most commonly a CCLS in the hospital connecting to a patient in the hospital.

Survey Participants



5577

Number of Certified Child Life Specialists that were sent the survey



961

Number survey responses (complete & partial responses)



774

Responses from CCLSs in the USA



41

Responses from CCLSs in Canada



17

Responses from CCLSs in other countries

Why survey individual CCLSs rather than programs?

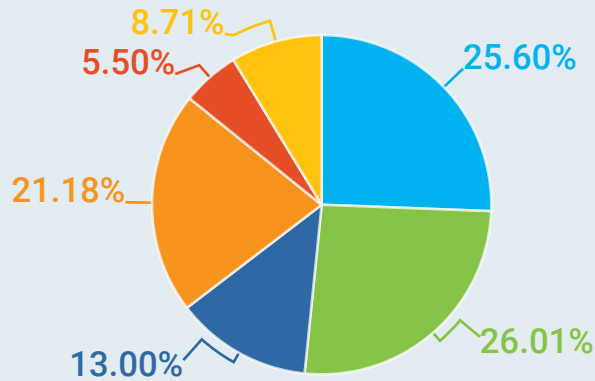
Staffing and programming changes are impacting child life specialists differently, even within the same program. In order to try to assess the full impact on the child life workforce, this survey was targeted at individual child life specialists with some additional questions reserved for child life program leaders.

How can I use this data?

ACLP is providing this data as a resource to members and a snapshot of what is happening in the child life field at this point in time. This data should *not* be interpreted as recommendations of what child life programs should be doing to navigate COVID-19.

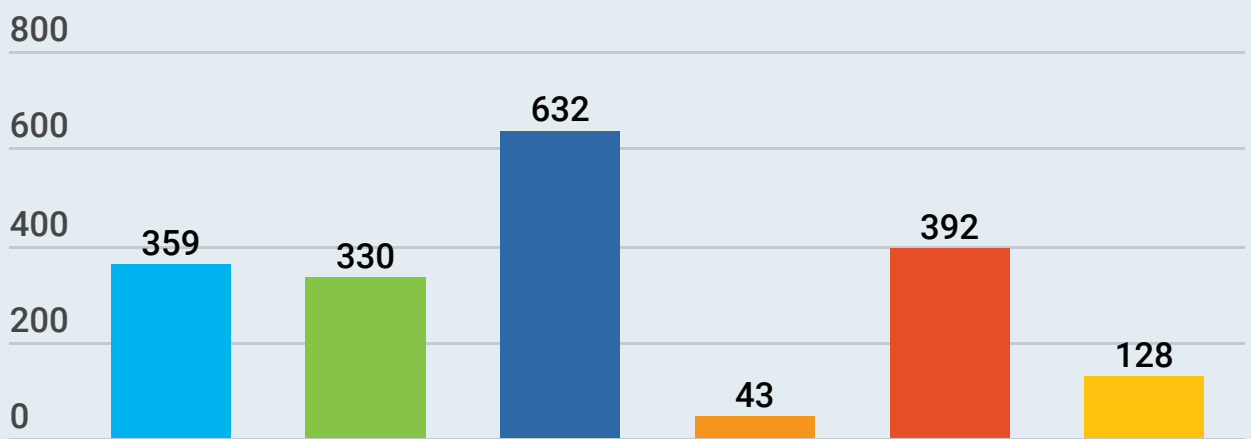
USA

Current Job Status (percentage of CCLS respondents)



- Normal hours, shifts, assigned unit, or job duties - minor disruptions if any
- Normal hours but changes to shifts, assigned unit, or job duties
- Partial hospital-based work, partial work-from-home
- Reduced hours
- Furloughed
- Other

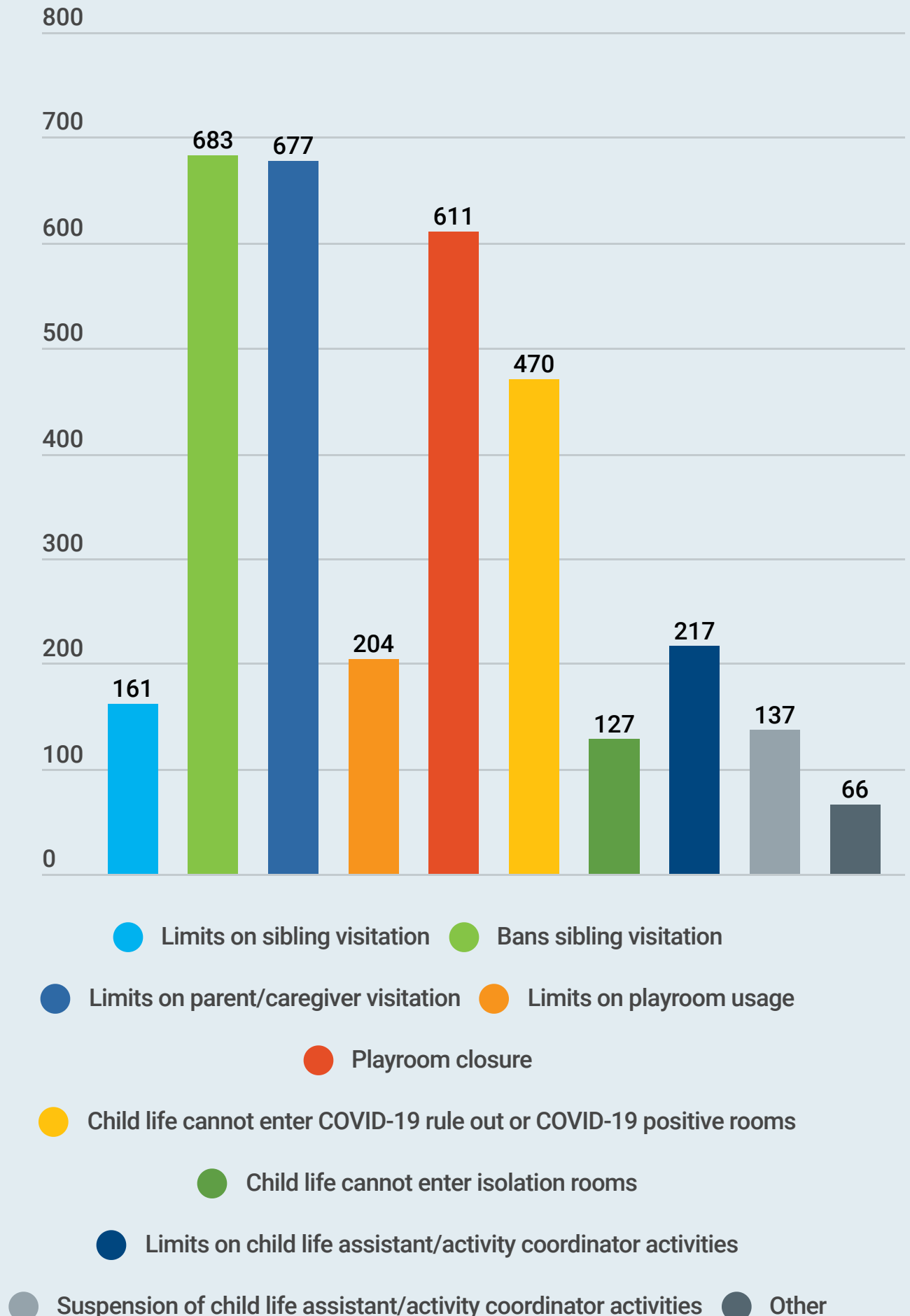
Job Disruptions (number of CCLS respondents)



- Disruption of internship programming
- Disruption of practicum programming
- Disruption of volunteer programming
- Staffing child care for children of hospital employees
- Restrictions on patient diagnoses or units served
- Other

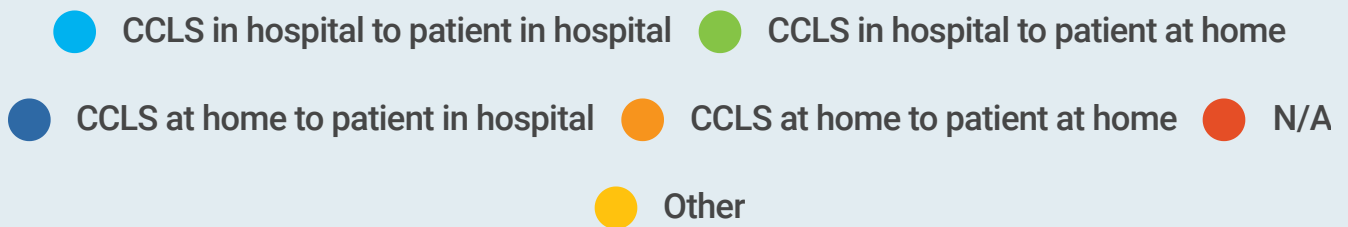
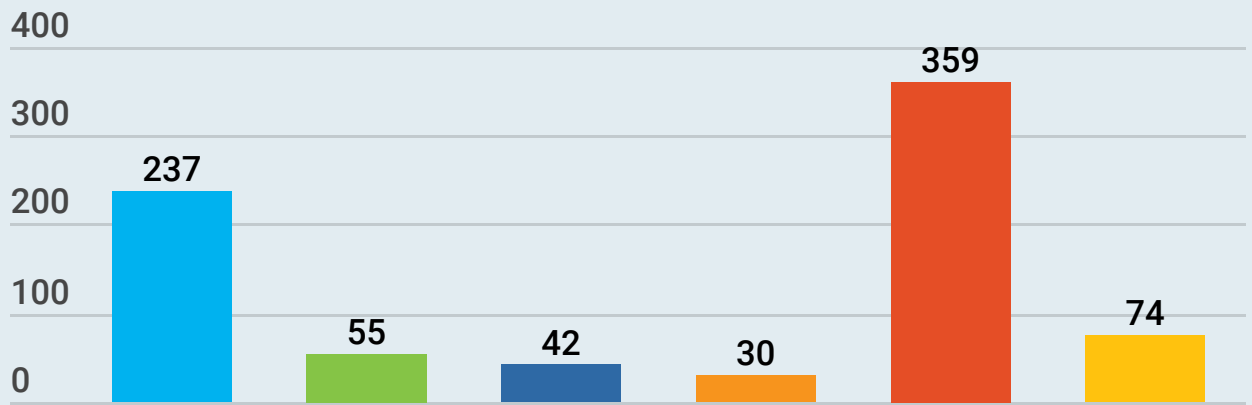
USA continued

Changes implemented as a result of COVID-19 (number of CCLS respondents)

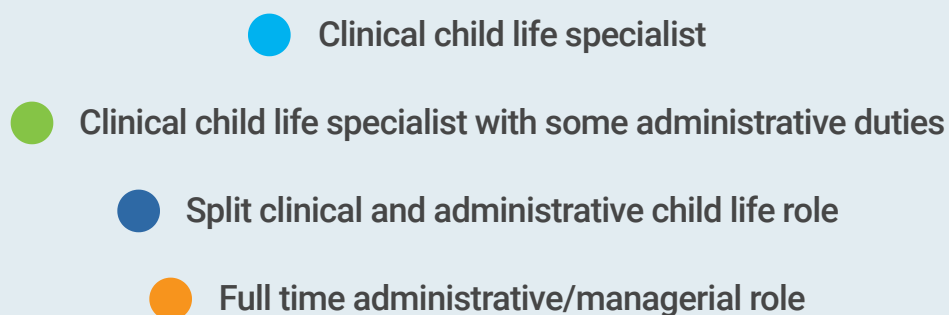
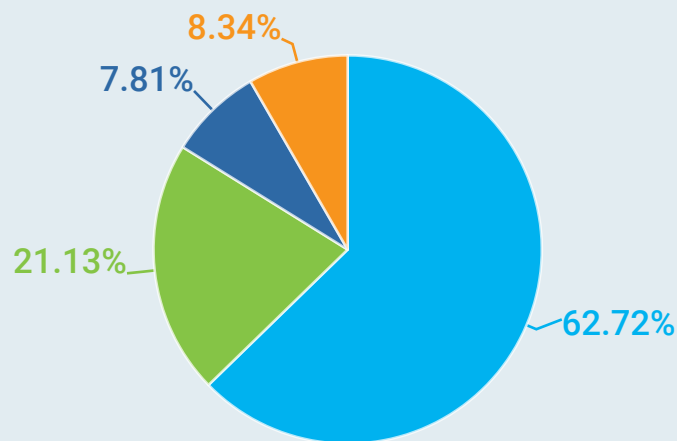


USA continued

Virtual Interventions (number of CCLS respondents)

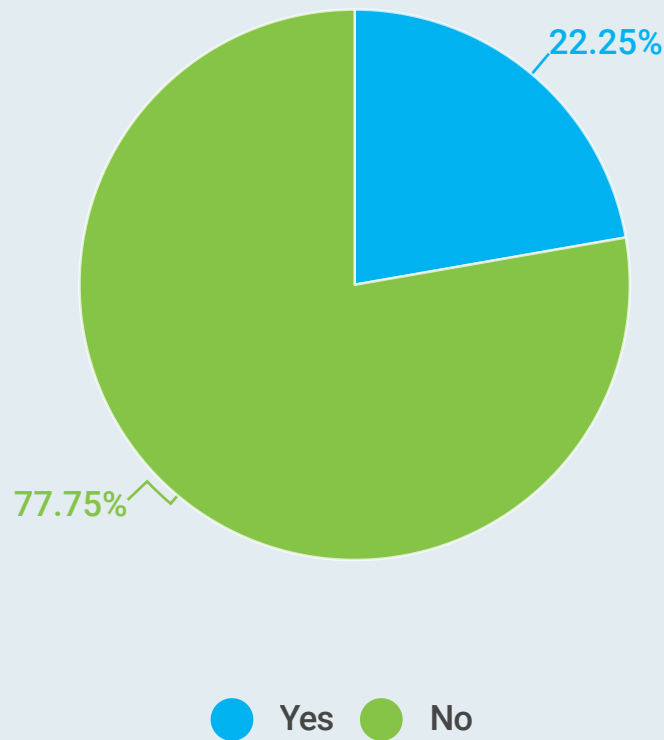


Job Role (percentage of CCLS respondents)

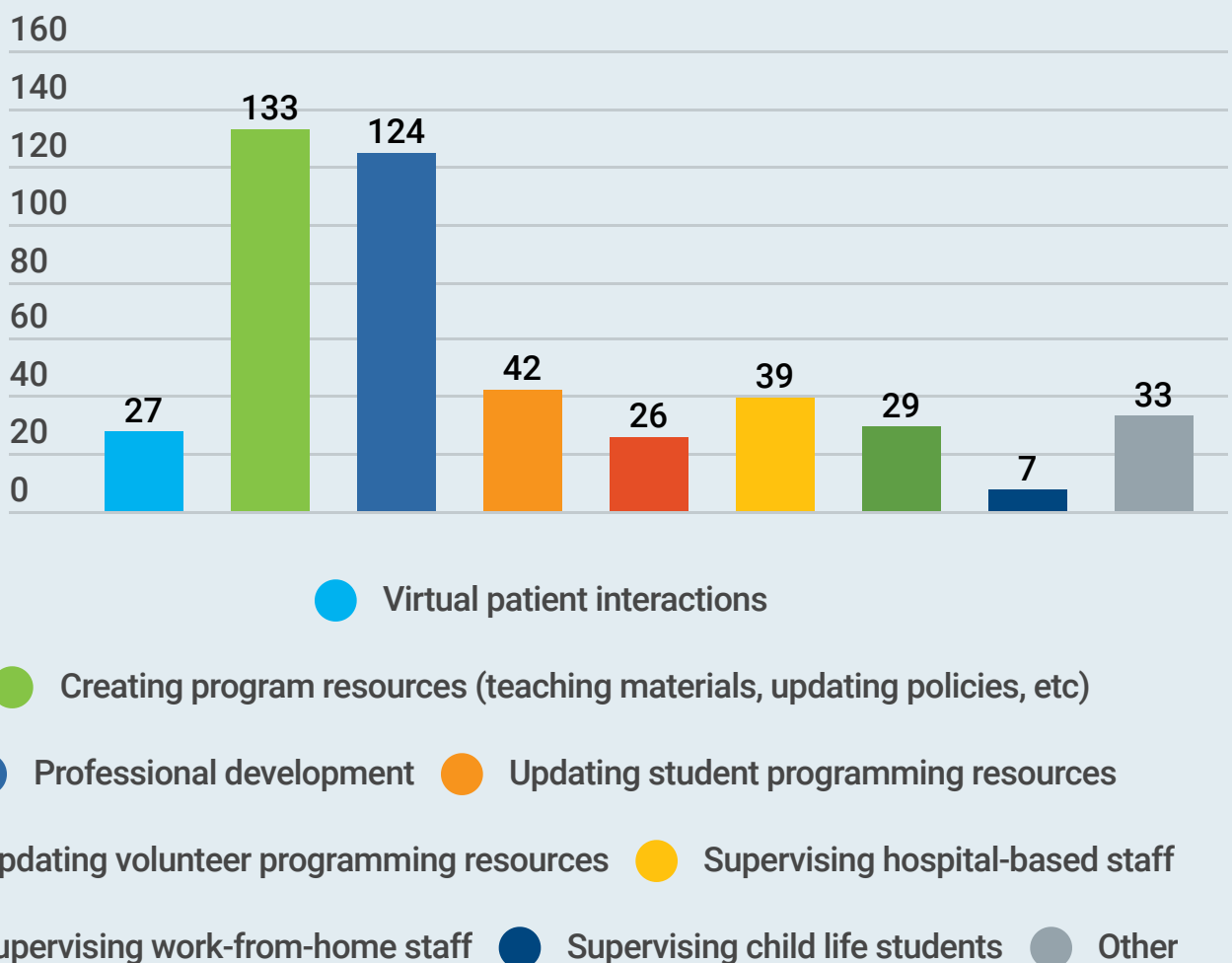


USA continued

CCLS able to work from home (percentage of CCLS respondents)



Work from Home Tasks (number of CCLS respondents)



USA Program Leaders

Staffing Level Reductions due to Furloughs (program leader respondents)



20%

One quarter of child life programs experiencing furloughs have reduced their staffing to 20% or less of their usual level



50%

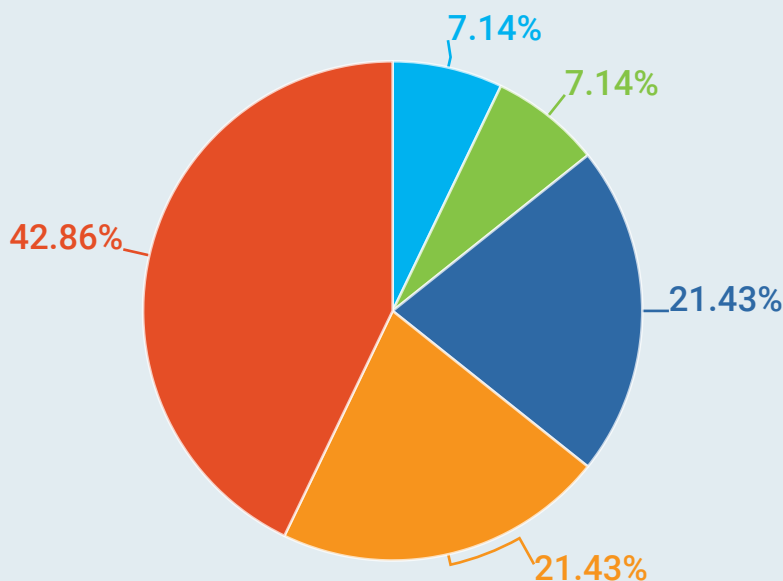
Half of child life programs experiencing furloughs have reduced their staffing to 50% or less of their usual level



76.25%

Three-quarters of child life programs experiencing furloughs have reduced their staffing to 76.25% or less of their usual level

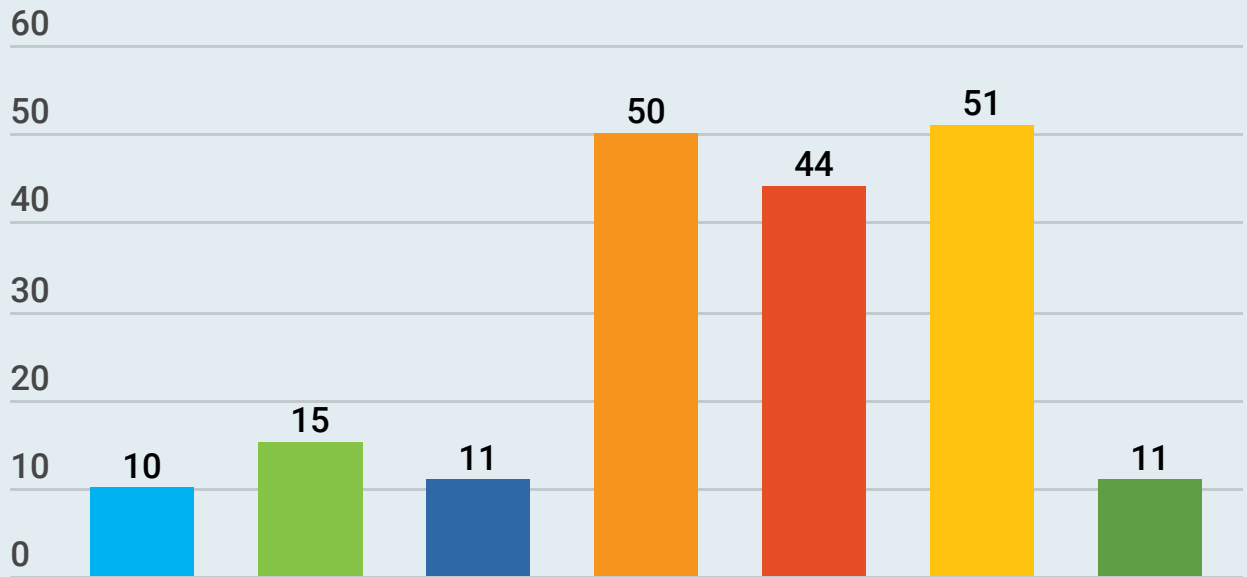
If team members are working from home or furloughed, is there an expected return date? (percentage of program leader respondents)



● 1-2 weeks ● 2-4 weeks ● 4-6 weeks ● 6-8 weeks ● 8+ weeks

USA Program Leaders

Criteria for child life team to resume normal operations (number of program leader respondents)



● Number of COVID-19 cases in hospital fall below a designated threshold

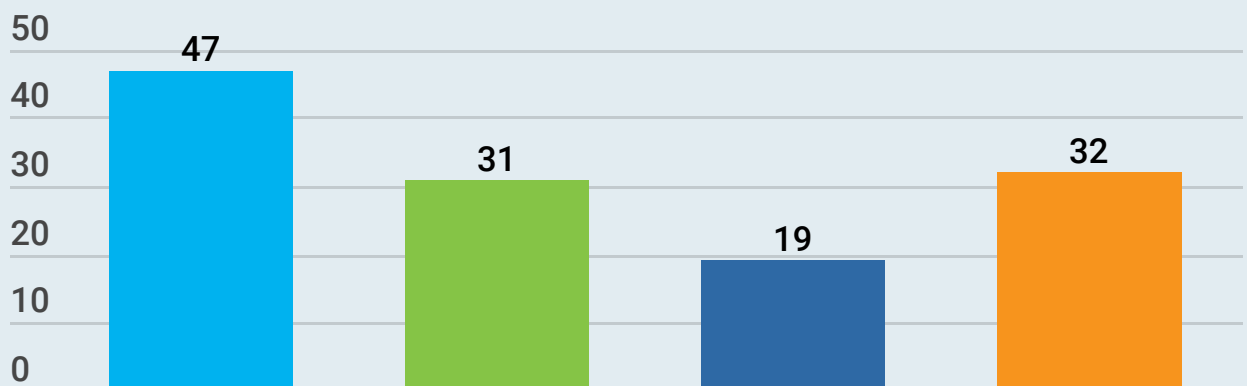
● Number of COVID-19 cases in region fall below a designated threshold

● PPE stock is replenished ● Pediatric census returns to expected level

● Pediatric ambulatory surgery/outpatient radiology/clinic visits return to expected level

● Unknown ● Other

Hospital Policy Changes (percentage of program leader respondents)

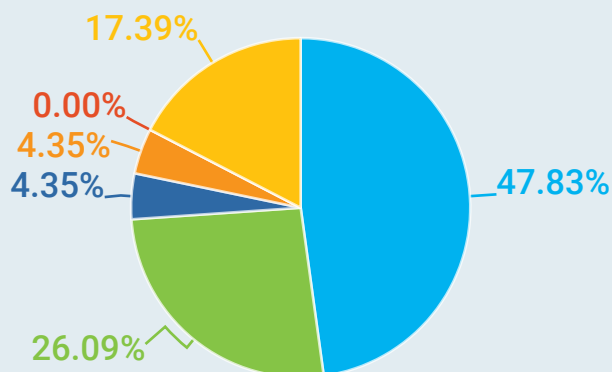


● Ability to go into negative PTO during COVID-19 ● Separate COVID-19 PTO

● % payout for highly compensated employees ● Other

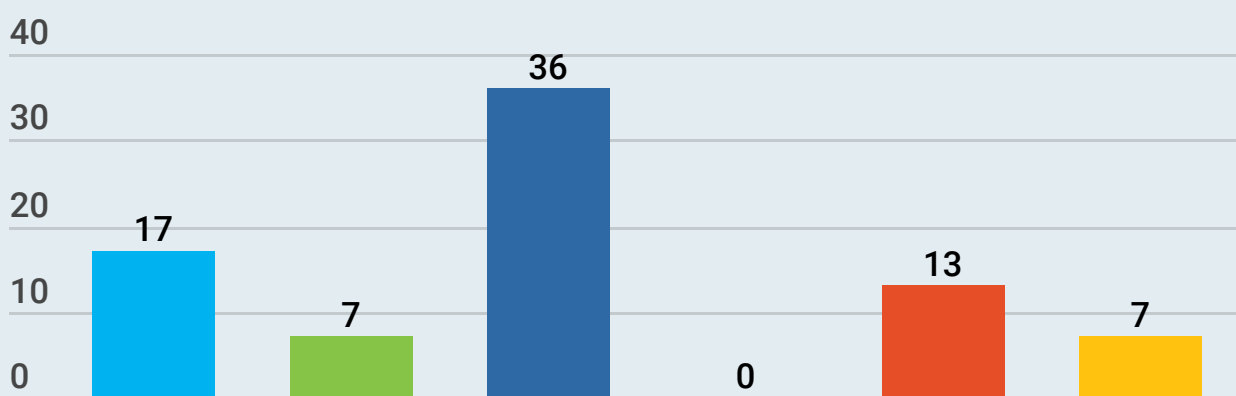
Canada

Current Job Status (percentage of CCLS respondents)



- Normal hours, shifts, assigned unit, or job duties - minor disruptions if any
- Normal hours but changes to shifts, assigned unit, or job duties
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- Reduced hours
- Furloughed
- Other

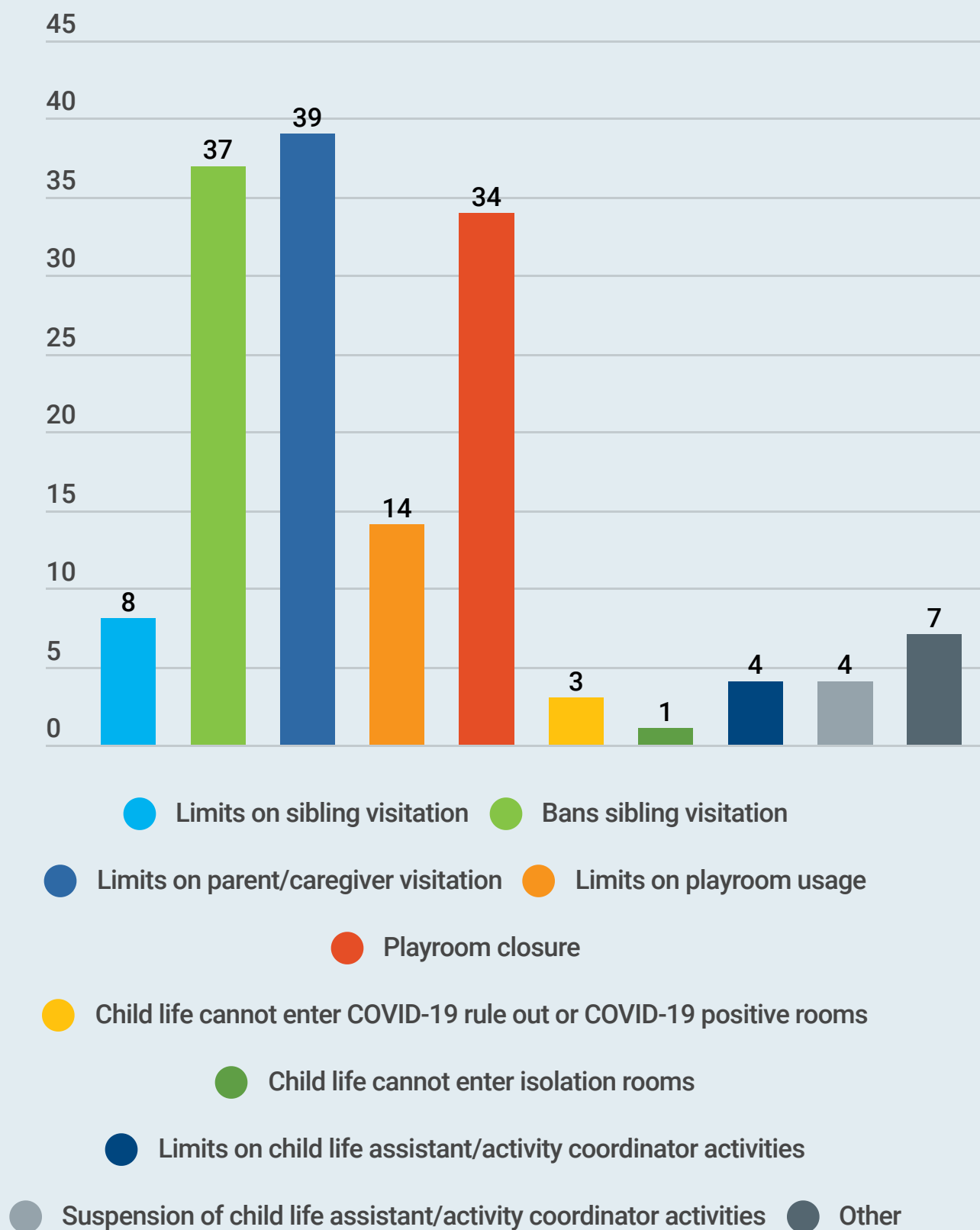
Job Disruptions (number of CCLS respondents)



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- Disruption of volunteer programming
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- Restrictions on patient diagnoses or units served
- Other

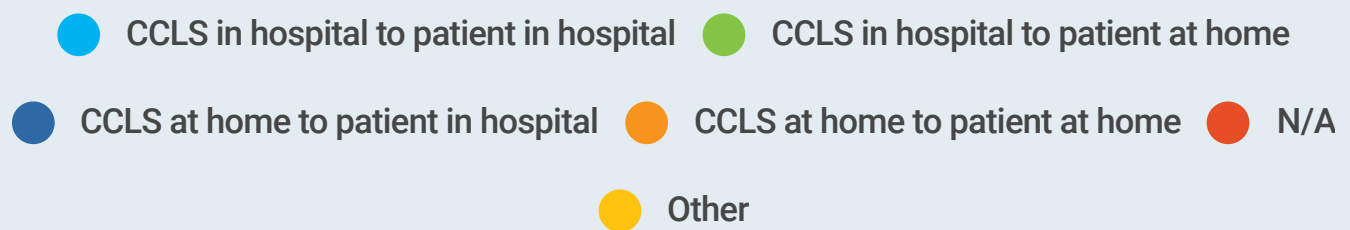
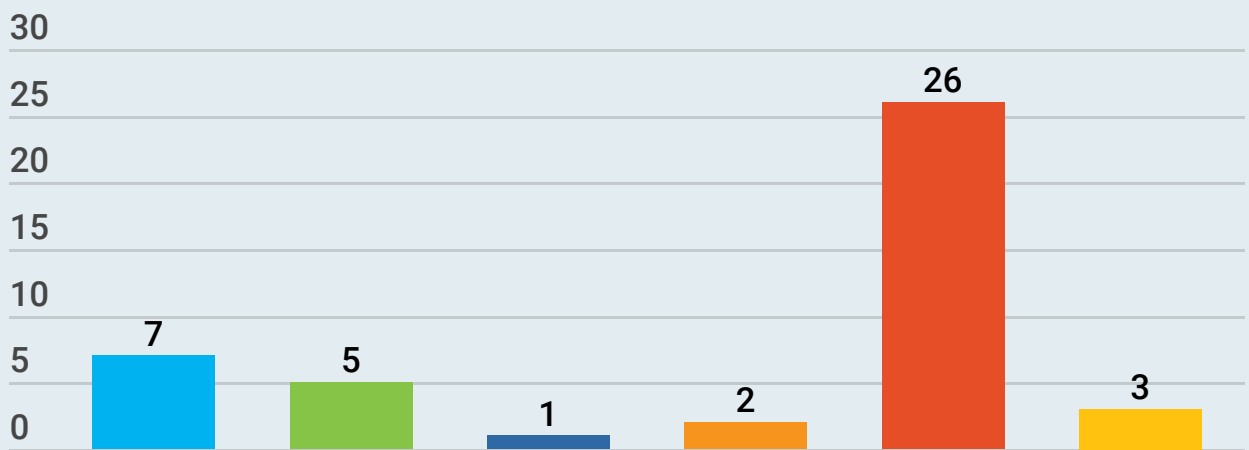
Canada continued

Changes implemented as a result of COVID-19 (number of CCLS respondents)

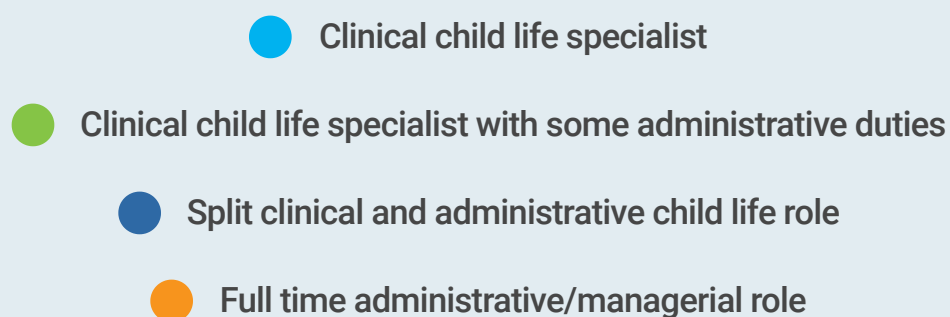
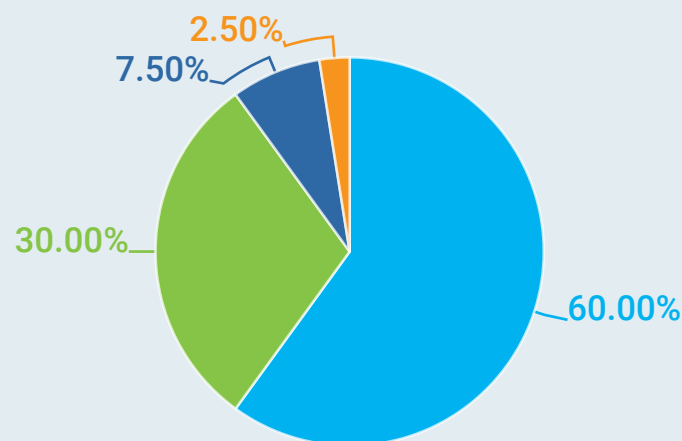


Canada continued

Virtual Interventions (number of CCLS respondents)

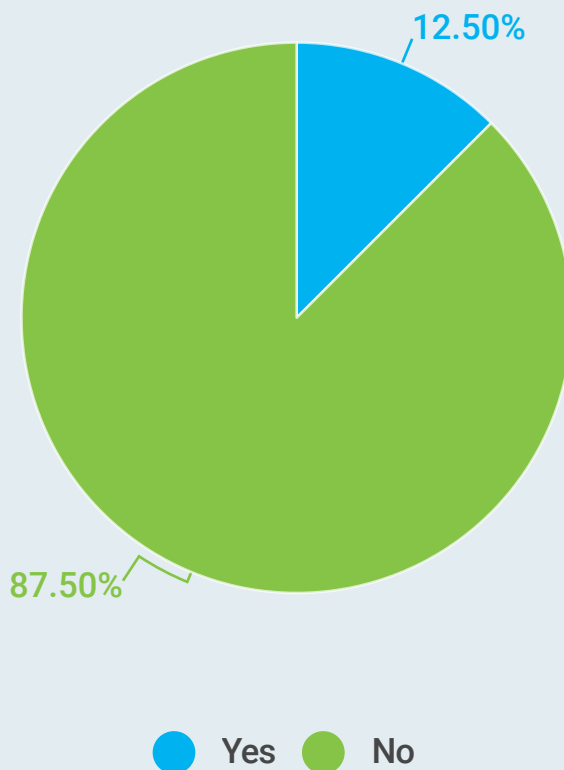


Job Role (percentage of CCLS respondents)

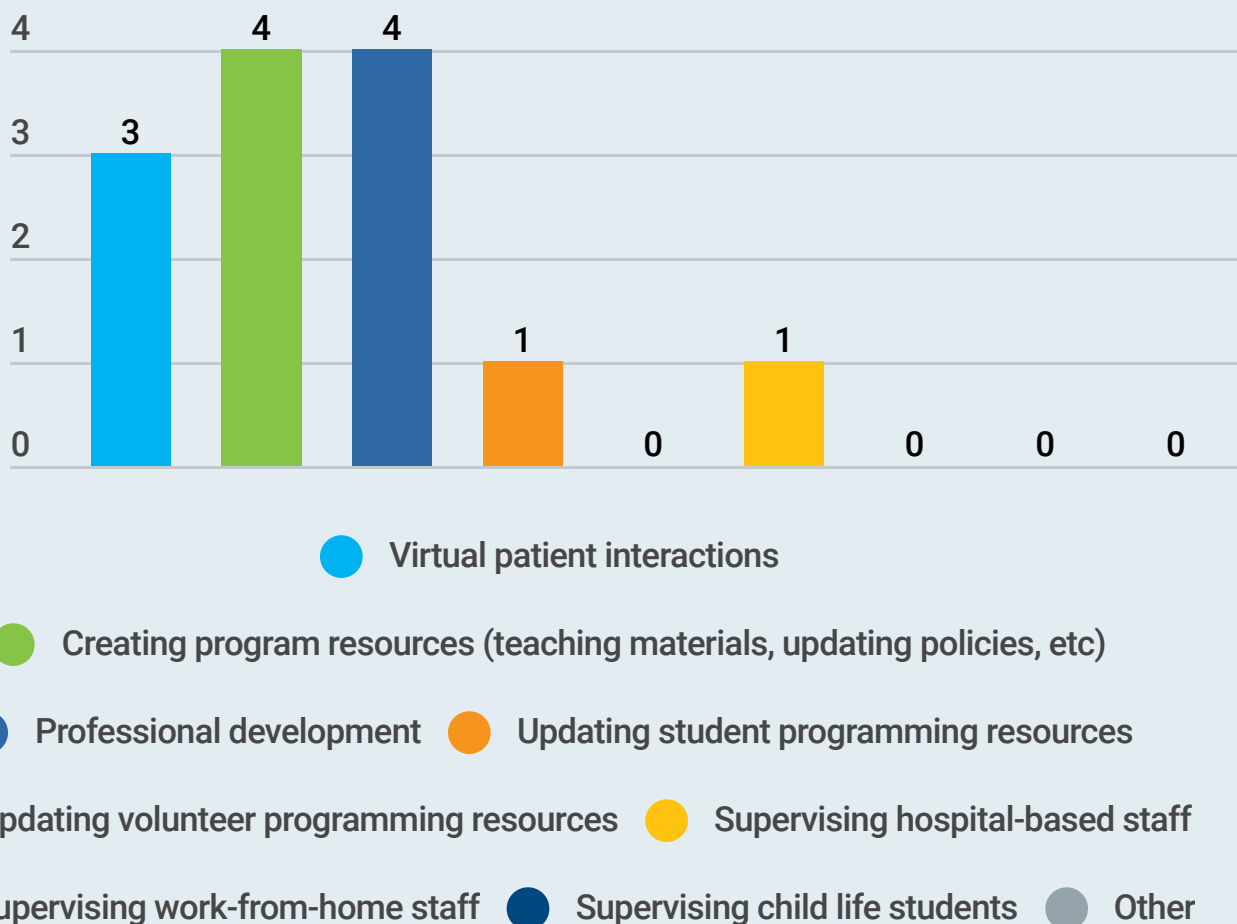


Canada continued

CCLS able to work from home (percentage of CCLS respondents)

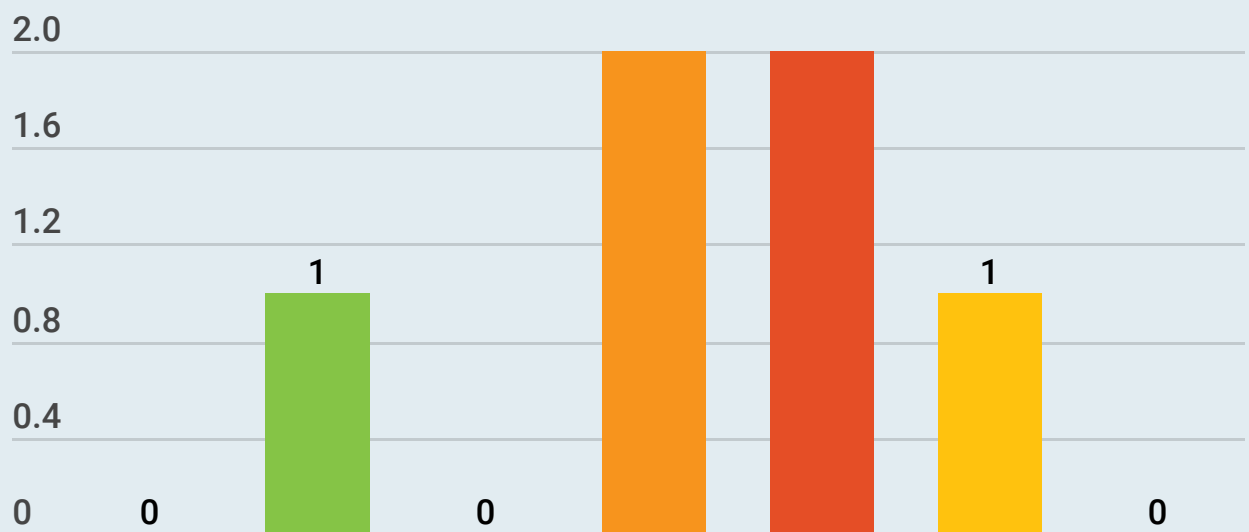


Work from Home Tasks (number of CCLS respondents)



Canada Program Leaders

Criteria for child life team to resume normal operations (number of program leader respondents)



● Number of COVID-19 cases in hospital fall below a designated threshold

● Number of COVID-19 cases in region fall below a designated threshold

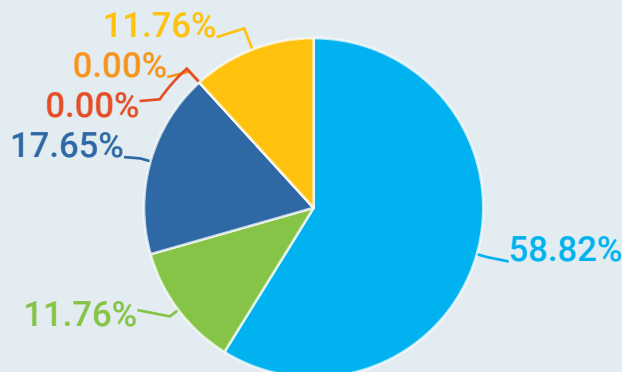
● PPE stock is replenished ● Pediatric census returns to expected level

● Pediatric ambulatory surgery/outpatient radiology/clinic visits return to expected level

● Unknown ● Other

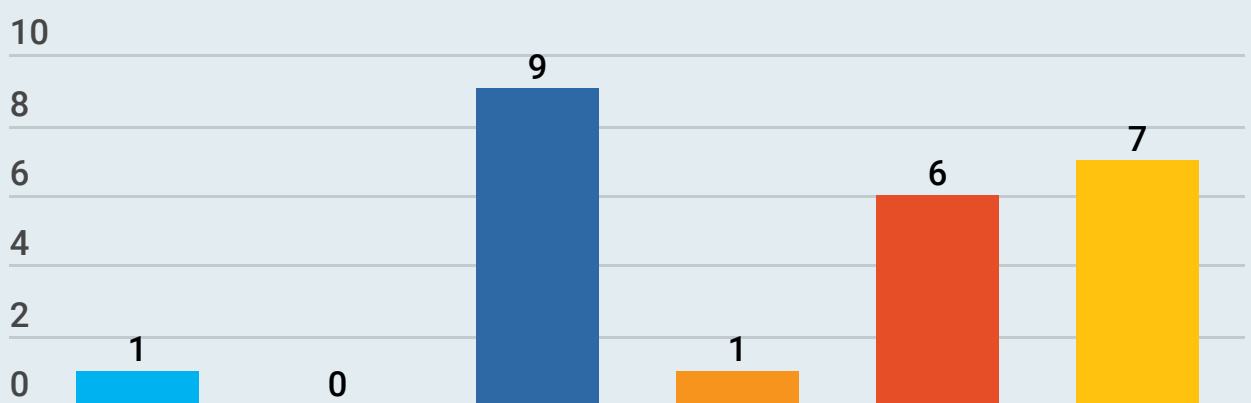
Other Countries

Current Job Status (percentage of CCLS respondents)



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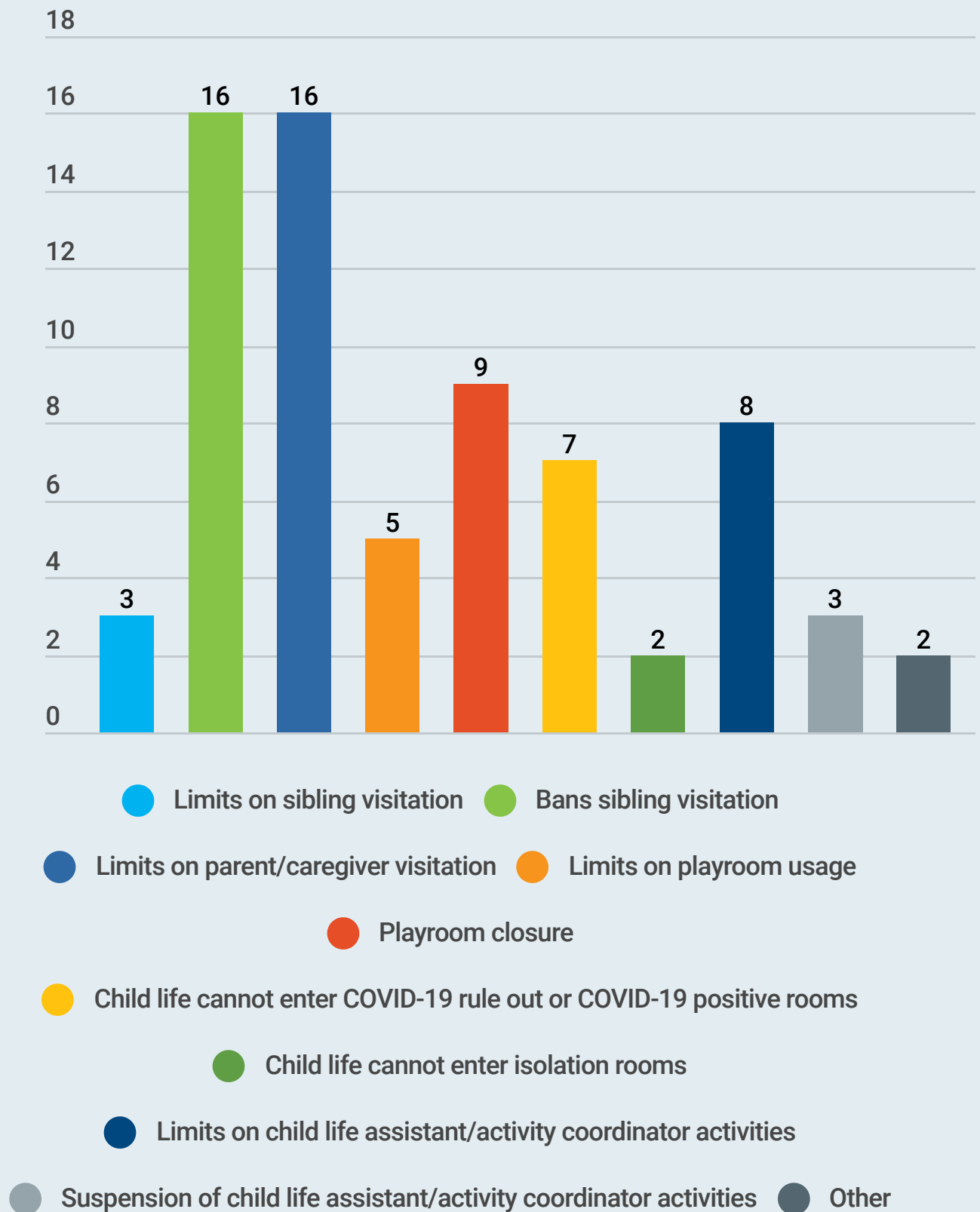
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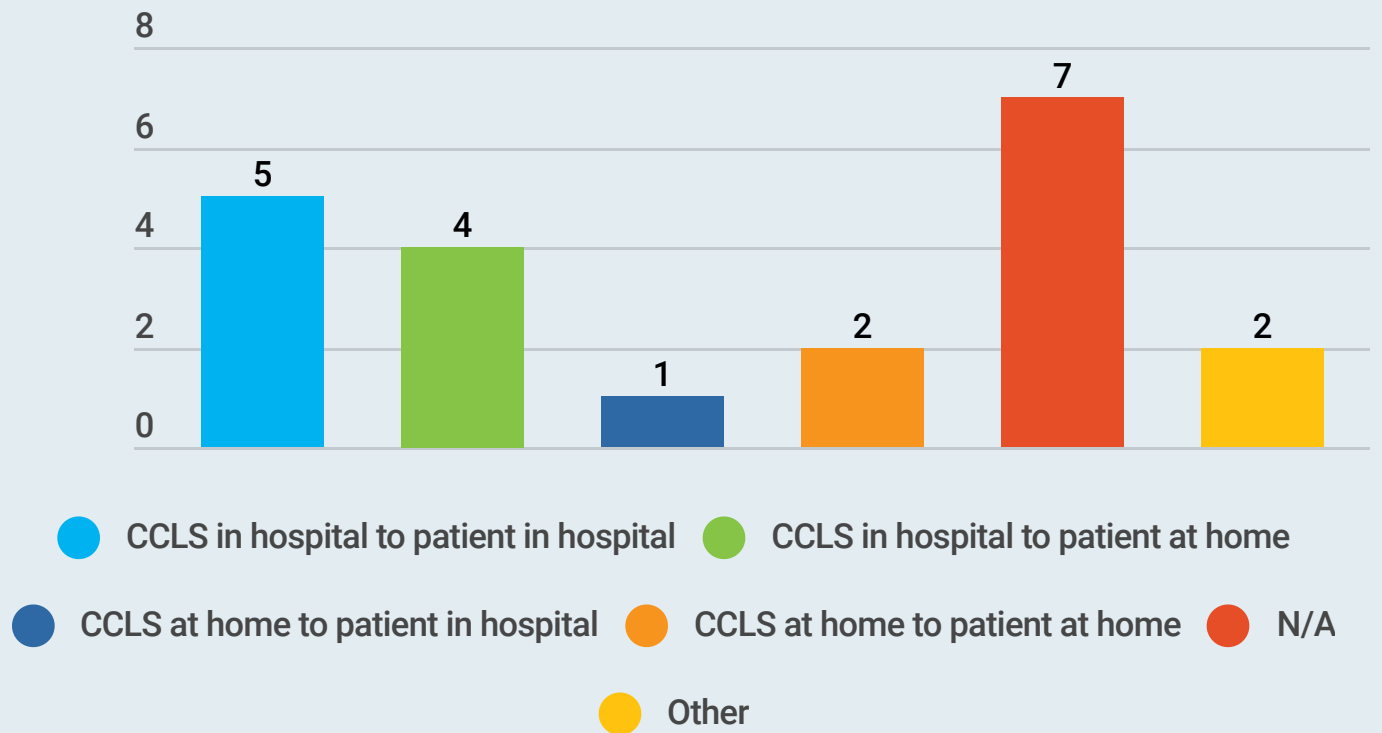
Other Countries continued

Changes implemented as a result of COVID-19 (number of CCLS respondents)

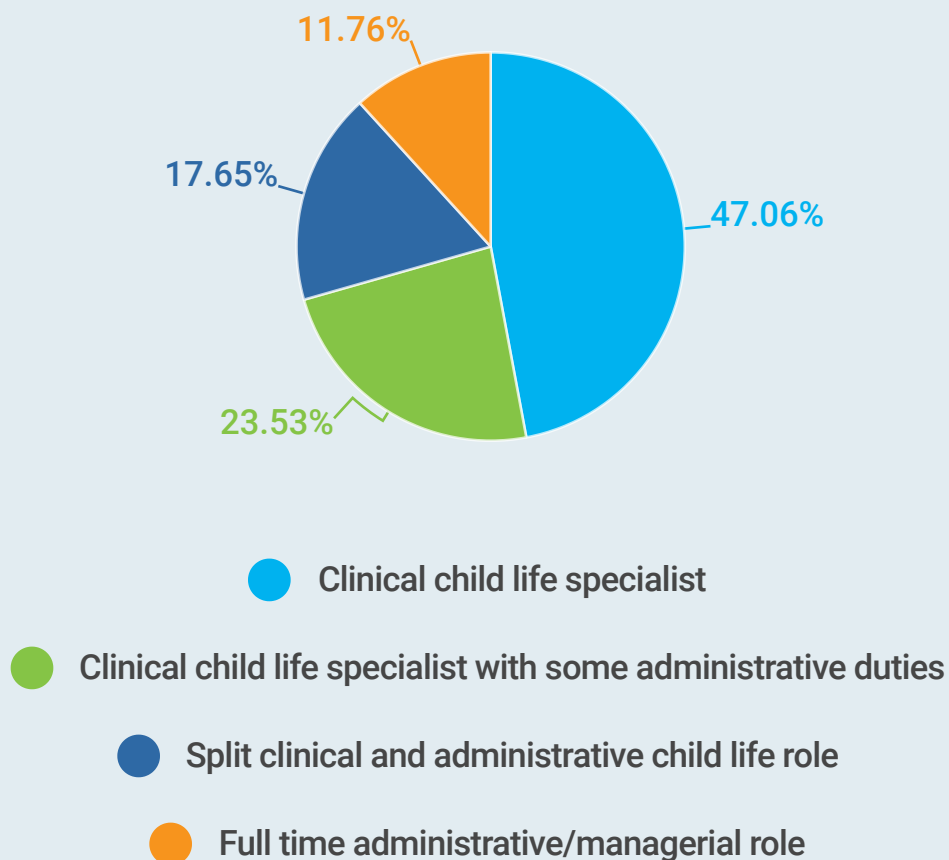


Other Countries continued

Virtual Interventions (number of CCLS respondents)

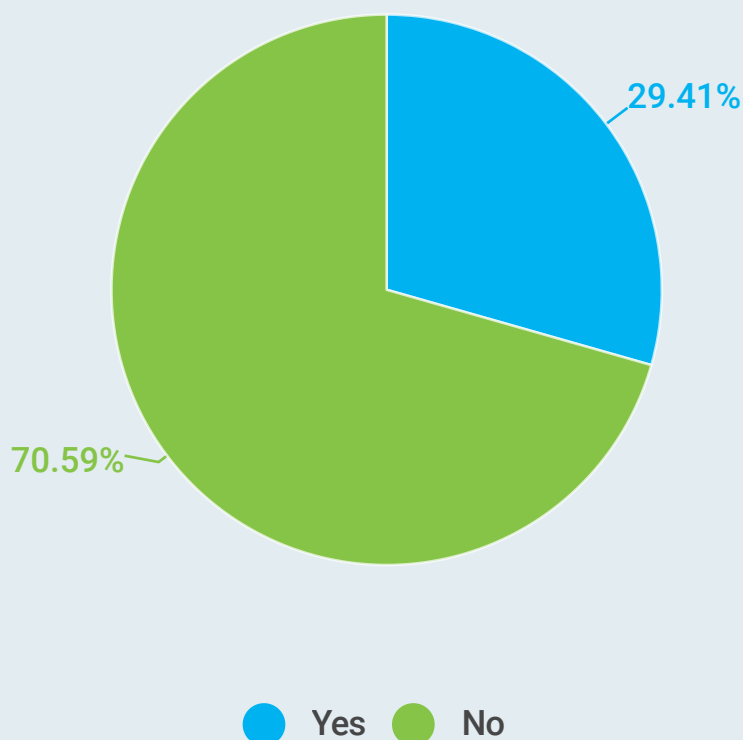


Job Role (percentage of CCLS respondents)

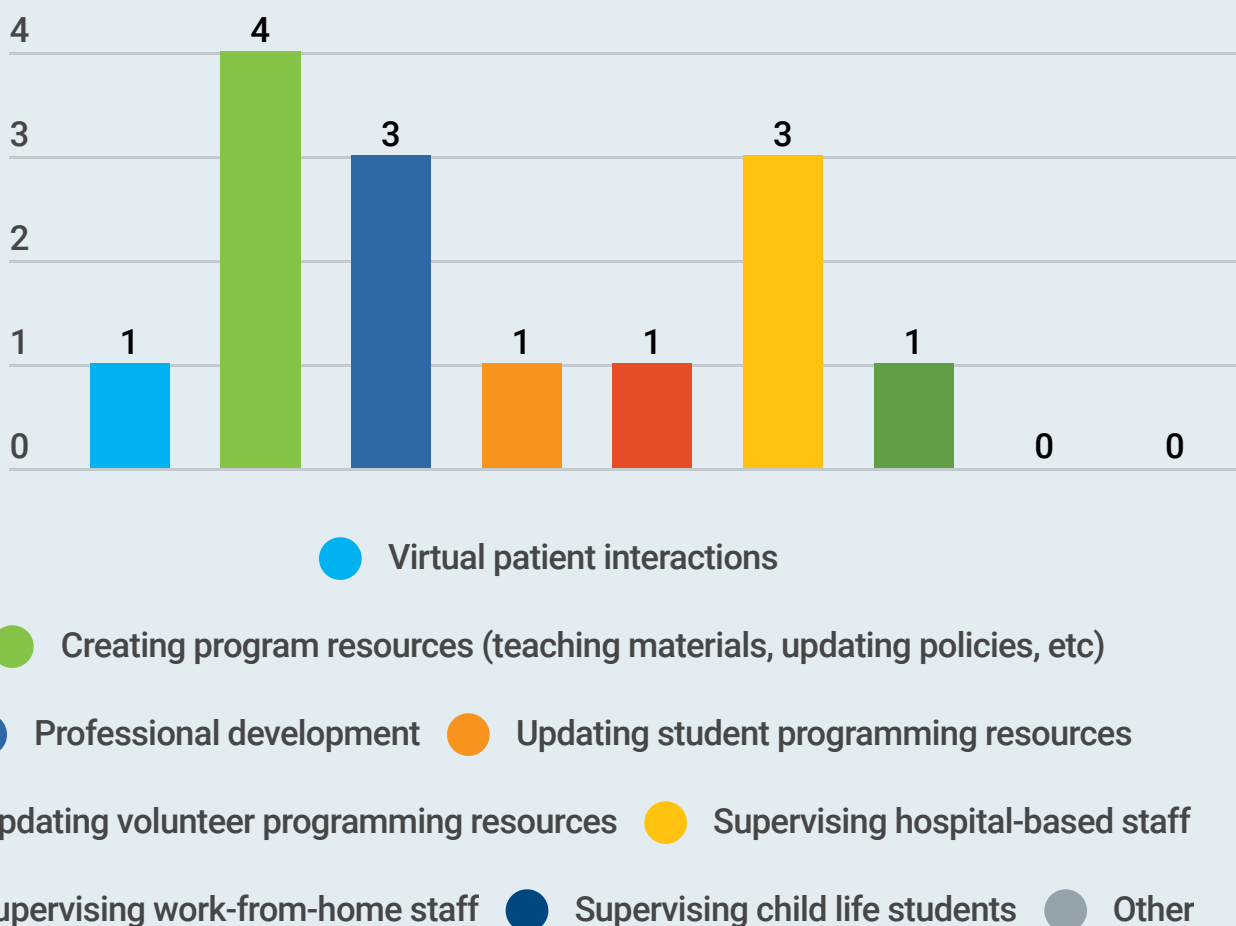


Other Countries continued

CCLS able to work from home (percentage of CCLS respondents)

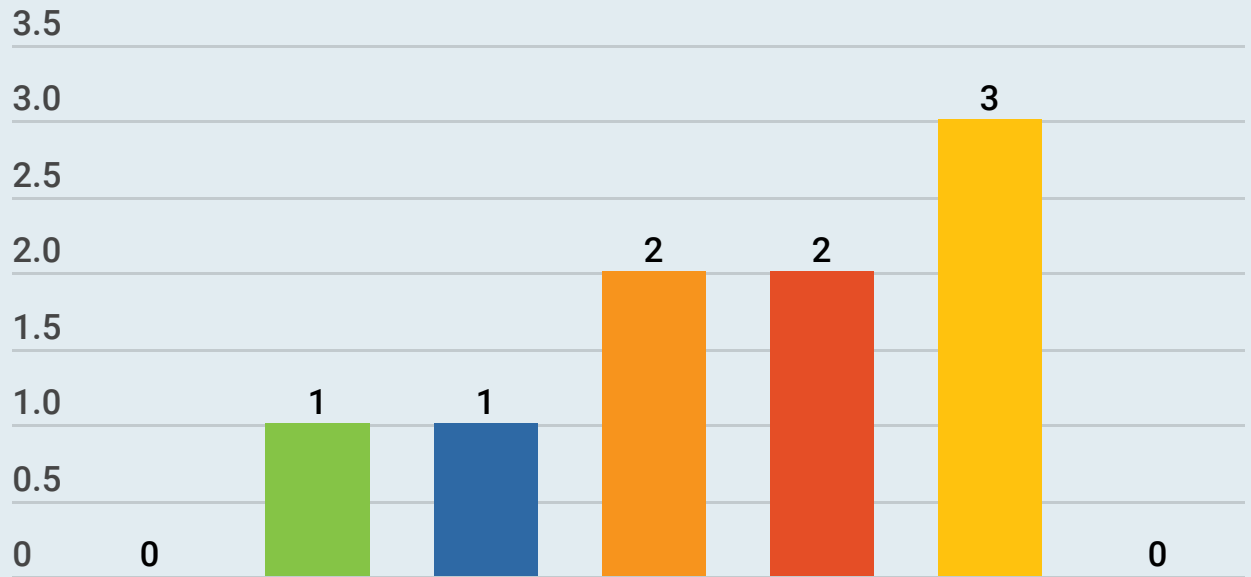


Work from Home Tasks (number of CCLS respondents)



Other Countries Program Leaders

Criteria for child life team to resume normal operations (number of program leader respondents)



● Number of COVID-19 cases in hospital fall below a designated threshold

● Number of COVID-19 cases in region fall below a designated threshold

● PPE stock is replenished ● Pediatric census returns to expected level

● Pediatric ambulatory surgery/outpatient radiology/clinic visits return to expected level

● Unknown ● Other

ASSOCIATION OF
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Professionals**



ACLP will reissue this survey periodically to track trends in the child life field. Accuracy of this report is dependent on your participation - please retake it even if you have not experienced changes from the previous survey.

Questions? Email mroloff@childlife.org.

Note: In order to protect member privacy, ACLP will not release responses related to a specific hospital.