Supplemental Report

Top 5 COVID-19 Affected States

(as of April 14, 2020)

Data Collection Window:
April 6-13, 2020

Report Released: April 20, 2020

www.childlife.org
Contents

Survey Participants
Overview of survey participants, survey methods, and data use

Top 5 COVID-19 States combined
Aggregate data analysis of the top 5 COVID-19 states as of 4/16/2020

New York
Data for New York (#1 COVID-19 state as of 4/16/2020)

New Jersey
Data for New Jersey (#2 COVID-19 state as of 4/16/2020)

Massachusetts
Data for Massachusetts (#3 COVID-19 state as of 4/16/2020)

Michigan
Data for Michigan (#4 COVID-19 state as of 4/16/2020)

Pennsylvania
Data for Pennsylvania (#5 COVID-19 state as of 4/16/2020)
Survey Participants

Number of Certified Child Life Specialists that were sent the survey: 5580

Number survey responses (complete & partial responses): 1823

Responses from CCLSs in the USA: 1411

Responses from CCLSs in Canada: 76

Responses from CCLSs in other countries: 23

Why survey individual CCLSs rather than programs?
Staffing and programming changes are impacting child life specialists differently, even within the same program. In order to try to assess the full impact on the child life workforce, this survey was targeted at individual child life specialists with some additional questions reserved for child life program leaders.

How can I use this data?
ACLP is providing this data as a resource to members and a snapshot of what is happening in the child life field at this point in time. This data should not be interpreted as recommendations of what child life programs should be doing to navigate COVID-19.
Top 5 COVID-19 States

Current Job Status (percentage of CCLS respondents)

- Normal hours, shifts, assigned unit, or job duties - minor disruptions if any: 27.13%
- Normal hours but changes to shifts, assigned unit, or job duties: 25.58%
- Partial hospital-based work, partial work-from-home: 13.18%
- Reduced hours: 6.59%
- Furloughed: 0.39%
- Other: 27.13%

Job Disruptions (number of CCLS respondents)

- Disruption of internship programming: 135
- Disruption of practicum programming: 89
- Disruption of volunteer programming: 211
- Staffing child care for children of hospital employees: 12
- Restrictions on patient diagnoses or units served: 46
- Other: 159
Changes implemented as a result of COVID-19 (number of CCLS respondents)

- Limits on sibling visitation
- Bans sibling visitation
- Limits on parent/caregiver visitation
- Limits on playroom usage
- Playroom closure
- Child life cannot enter COVID-19 rule out or COVID-19 positive rooms
- Child life cannot enter isolation rooms
- Limits on child life assistant/activity coordinator activities
- Suspension of child life assistant/activity coordinator activities
- Other
Top 5 COVID-19 States

Virtual Interventions (number of CCLS respondents)

- CCLS in hospital to patient in hospital: 86
- CCLS in hospital to patient at home: 18
- CCLS at home to patient in hospital: 16
- CCLS at home to patient at home: 9
- N/A: 130
- Other: 29

Job Role (percentage of CCLS respondents)

- Clinical child life specialist: 57.03%
- Clinical child life specialist with some administrative duties: 28.90%
- Split clinical and administrative child life role: 7.60%
- Full time administrative/managerial role: 6.46%
Top 5 COVID-19 States continued

CCLS able to work from home (percentage of CCLS respondents)

- Yes: 35.63%
- No: 64.37%

Work from Home Tasks (number of CCLS respondents)

- Virtual patient interactions
- Creating program resources (teaching materials, updating policies, etc)
- Professional development
- Updating student programming resources
- Updating volunteer programming resources
- Supervising hospital-based staff
- Supervising work-from-home staff
- Supervising child life students
- Other

100
80
60
40
20
0

19
84
81
34
20
10
9
6
12
Top 5 COVID-19 States  Program Leaders

Does your hospital consider child life essential? (percentage of program leader respondents)

- Yes: 97.22%
- No: 2.78%

If team members are working from home or furloughed, is there an expected return date? (percentage of program leader respondents)

- Yes: 25.00%
- No: 75.00%
Top 5 COVID-19 States

Program

Criteria for child life team to resume normal operations
(number of program leader respondents)

- Number of COVID-19 cases in hospital fall below a designated threshold
- Number of COVID-19 cases in region fall below a designated threshold
- PPE stock is replenished
- Unknown
- Other

![Chart showing criteria for child life team to resume normal operations](chart.png)
New York

Current Job Status (percentage of CCLS respondents)

- Normal hours, shifts, assigned unit, or job duties - minor disruptions if any: 34.33%
- Normal hours but changes to shifts, assigned unit, or job duties: 23.88%
- Partial hospital-based work, partial work-from-home: 7.46%
- Reduced hours: 0.00%
- Furloughed: 0.00%
- Other: 34.33%

Job Disruptions (number of CCLS respondents)

- Disruption of internship programming: 38
- Disruption of practicum programming: 24
- Disruption of volunteer programming: 53
- Staffing child care for children of hospital employees: 39
- Restrictions on patient diagnoses or units served: 2
- Other: 17
Changes implemented as a result of COVID-19 (number of CCLS respondents)

- Limits on sibling visitation
- Bans sibling visitation
- Limits on parent/caregiver visitation
- Limits on playroom usage
- Playroom closure
- Child life cannot enter COVID-19 rule out or COVID-19 positive rooms
- Child life cannot enter isolation rooms
- Limits on child life assistant/activity coordinator activities
- Suspension of child life assistant/activity coordinator activities
- Other
New York continued

Virtual Interventions (number of CCLS respondents)

- CCLS in hospital to patient in hospital: 31
- CCLS in hospital to patient at home: 8
- CCLS at home to patient in hospital: 5
- CCLS at home to patient at home: 4
- N/A: 28
- Other: 0

Job Role (percentage of CCLS respondents)

- Clinical child life specialist: 55.22%
- Clinical child life specialist with some administrative duties: 23.88%
- Split clinical and administrative child life role: 11.94%
- Full time administrative/managerial role: 8.96%
- Other: 11.94%
New York continued

CCLS able to work from home (percentage of CCLS respondents)

- Yes: 28.36%
- No: 71.64%

Work from Home Tasks (number of CCLS respondents)

- Virtual patient interactions: 5
- Creating program resources (teaching materials, updating policies, etc): 18
- Professional development: 14
- Updating student programming resources: 7
- Updating volunteer programming resources: 3
- Supervising hospital-based staff: 2
- Supervising work-from-home staff: 2
- Supervising child life students: 0
- Other: 2
New York Program Leaders

Does your hospital consider child life essential? (percentage of program leader respondents)

- Yes: 92.86%
- No: 7.14%

If team members are working from home or furloughed, is there an expected return date? (percentage of program leader respondents)

- Yes: 100.00%
- No: 0.00%
New York Program Leaders

Criteria for child life team to resume normal operations
(number of program leader respondents)

- Number of COVID-19 cases in hospital fall below a designated threshold: 7
- Number of COVID-19 cases in region fall below a designated threshold: 1
- PPE stock is replenished: Unknown
- Other: 1
New Jersey continued

Changes implemented as a result of COVID-19 (number of CCLS respondents)

- Limits on sibling visitation
- Bans sibling visitation
- Limits on parent/caregiver visitation
- Limits on playroom usage
- Playroom closure
- Child life cannot enter COVID-19 rule out or COVID-19 positive rooms
- Child life cannot enter isolation rooms
- Limits on child life assistant/activity coordinator activities
- Suspension of child life assistant/activity coordinator activities
- Other
New Jersey

Current Job Status (percentage of CCLS respondents)

- 38.71% Normal hours, shifts, assigned unit, or job duties - minor disruptions if any
- 22.58% Normal hours but changes to shifts, assigned unit, or job duties
- 12.90% Partial hospital-based work, partial work-from-home
- 25.81% Reduced hours
- 0.00% Furloughed
- 0.00% Other

Job Disruptions (number of CCLS respondents)

- 25 Disruption of internship programming
- 28 Disruption of practicum programming
- 3 Disruption of volunteer programming
- 1 Staffing child care for children of hospital employees
- 3 Restrictions on patient diagnoses or units served
- 12 Other
New Jersey continued

Virtual Interventions (number of CCLS respondents)

<table>
<thead>
<tr>
<th>Intervention</th>
<th>Number of Respondents</th>
</tr>
</thead>
<tbody>
<tr>
<td>CCLS in hospital to patient in hospital</td>
<td>12</td>
</tr>
<tr>
<td>CCLS in hospital to patient at home</td>
<td>2</td>
</tr>
<tr>
<td>CCLS at home to patient in hospital</td>
<td>14</td>
</tr>
<tr>
<td>CCLS at home to patient at home</td>
<td>4</td>
</tr>
<tr>
<td>N/A</td>
<td>0</td>
</tr>
<tr>
<td>Other</td>
<td>0</td>
</tr>
</tbody>
</table>

Job Role (percentage of CCLS respondents)

- Clinical child life specialist: 37.50%
- Clinical child life specialist with some administrative duties: 53.13%
- Split clinical and administrative child life role: 6.25%
- Full time administrative/managerial role: 3.13%
- Other: 3.13%
New Jersey continued

CCLS able to work from home (percentage of CCLS respondents)

- 83.87% Yes
- 16.13% No

Work from Home Tasks (number of CCLS respondents)

- Virtual patient interactions: 0
- Creating program resources (teaching materials, updating policies, etc): 3
- Professional development: 3
- Updating student programming resources: 2
- Updating volunteer programming resources: 2
- Supervising hospital-based staff: 1
- Supervising work-from-home staff: 0
- Supervising child life students: 0
- Other: 0
New Jersey Program Leaders

Does your hospital consider child life essential? (percentage of program leader respondents)

- Yes: 100.00%
- No: 0.00%

If team members are working from home or furloughed, is there an expected return date? (percentage of program leader respondents)

- Yes: 100.00%
- No: 0.00%
New Jersey Program Leaders

Criteria for child life team to resume normal operations
(number of program leader respondents)

- Number of COVID-19 cases in hospital fall below a designated threshold: 1
- Number of COVID-19 cases in region fall below a designated threshold: 1
- PPE stock is replenished: 0
- Unknown: 2
- Other: 0
Massachusetts

Current Job Status (percentage of CCLS respondents)

- Normal hours, shifts, assigned unit, or job duties - minor disruptions if any: 25.32%
- Normal hours but changes to shifts, assigned unit, or job duties: 21.43%
- Partial hospital-based work, partial work-from-home: 12.34%
- Reduced hours: 5.84%
- Furloughed: 33.77%
- Other: 1.30%

Job Disruptions (number of CCLS respondents)

- Disruption of internship programming: 10
- Disruption of practicum programming: 2
- Disruption of volunteer programming: 2
- Staffing child care for children of hospital employees: 11
- Restrictions on patient diagnoses or units served: 4
- Other: 0
Massachusetts continued

Changes implemented as a result of COVID-19 (number of CCLS respondents)

- **Limits on sibling visitation**
- **Bans sibling visitation**
- **Limits on parent/caregiver visitation**
- **Limits on playroom usage**
- **Playroom closure**
- **Child life cannot enter COVID-19 rule out or COVID-19 positive rooms**
- **Child life cannot enter isolation rooms**
- **Limits on child life assistant/activity coordinator activities**
- **Suspension of child life assistant/activity coordinator activities**
- **Other**
Virtual Interventions (number of CCLS respondents)

- CCLS in hospital to patient in hospital: 21
- CCLS in hospital to patient at home: 4
- CCLS at home to patient in hospital: 9
- CCLS at home to patient at home: 3
- N/A: 30
- Other: 6

Job Role (percentage of CCLS respondents)

- Clinical child life specialist: 56.67%
- Clinical child life specialist with some administrative duties: 30.00%
- Split clinical and administrative child life role: 6.67%
- Full time administrative/managerial role: 6.67%
Massachusetts continued

CCLS able to work from home (percentage of CCLS respondents)

- Yes: 49.15%
- No: 50.85%

Work from Home Tasks (number of CCLS respondents)

- Virtual patient interactions: 8
- Creating program resources (teaching materials, updating policies, etc): 31
- Professional development: 30
- Updating student programming resources: 13
- Updating volunteer programming resources: 12
- Supervising hospital-based staff: 4
- Supervising work-from-home staff: 3
- Supervising child life students: 5
- Other: 2

Yes  No
Does your hospital consider child life essential? (percentage of program leader respondents)

Yes: 100.00%
No: 0.00%

If team members are working from home or furloughed, is there an expected return date? (percentage of program leader respondents)

Yes: 60.00%
No: 40.00%
Criteria for child life team to resume normal operations
(number of program leader respondents)

- **Massachusetts Program Leaders**

  - Number of COVID-19 cases in hospital fall below a designated threshold: 1
  - Number of COVID-19 cases in region fall below a designated threshold: 1
  - PPE stock is replenished: 1
  - Unknown: 5
  - Other: 0

- **Legend**:
  - Blue: Number of COVID-19 cases in hospital fall below a designated threshold
  - Green: Number of COVID-19 cases in region fall below a designated threshold
  - Blue: PPE stock is replenished
  - Orange: Unknown
  - Red: Other
Michigan

Current Job Status (percentage of CCLS respondents)

- Normal hours, shifts, assigned unit, or job duties - minor disruptions if any (31.58%)
- Normal hours but changes to shifts, assigned unit, or job duties (17.54%)
- Partial hospital-based work, partial work-from-home (24.56%)
- Reduced hours (19.30%)
- Furloughed (7.02%)
- Other (0.00%)

Job Disruptions (number of CCLS respondents)

- Disruption of internship programming (30)
- Disruption of practicum programming (20)
- Disruption of volunteer programming (42)
- Staffing child care for children of hospital employees (5)
- Restrictions on patient diagnoses or units served (36)
- Other (5)
Michigan continued

Changes implemented as a result of COVID-19 (number of CCLS respondents)

- Limits on sibling visitation
- Bans sibling visitation
- Limits on parent/caregiver visitation
- Limits on playroom usage
- Playroom closure
- Child life cannot enter COVID-19 rule out or COVID-19 positive rooms
- Child life cannot enter isolation rooms
- Limits on child life assistant/activity coordinator activities
- Suspension of child life assistant/activity coordinator activities
- Other
Virtual Interventions (number of CCLS respondents)

- CCLS in hospital to patient in hospital: 13
- CCLS in hospital to patient at home: 2
- CCLS at home to patient in hospital: 2
- CCLS at home to patient at home: 7
- N/A: 25
- Other: 12

Job Role (percentage of CCLS respondents)

- Clinical child life specialist: 71.70%
- Clinical child life specialist with some administrative duties: 18.87%
- Split clinical and administrative child life role: 5.66%
- Full time administrative/managerial role: 3.77%
**Michigan continued**

**CCLS able to work from home** (percentage of CCLS respondents)

- **Yes**: 33.33%
- **No**: 66.67%

**Work from Home Tasks** (number of CCLS respondents)

- Virtual patient interactions: 5
- Creating program resources (teaching materials, updating policies, etc): 15
- Professional development: 16
- Updating student programming resources: 8
- Updating volunteer programming resources: 2
- Supervising hospital-based staff: 1
- Supervising work-from-home staff: 0
- Supervising child life students: 0
- Other: 4
Does your hospital consider child life essential? (percentage of program leader respondents)

If team members are working from home or furloughed, is there an expected return date? (percentage of program leader respondents)
Michigan Program Leaders

Criteria for child life team to resume normal operations
(number of program leader respondents)

- Number of COVID-19 cases in hospital fall below a designated threshold: 2
- Number of COVID-19 cases in region fall below a designated threshold: 2
- PPE stock is replenished: 0
- Unknown: 2
- Other: 2
Pennsylvania

Current Job Status (percentage of CCLS respondents)

- Normal hours, shifts, assigned unit, or job duties - minor disruptions if any (33.33%)
- Normal hours but changes to shifts, assigned unit, or job duties (19.61%)
- Partial hospital-based work, partial work-from-home (15.69%)
- Reduced hours (1.96%)
- Furloughed (0.00%)
- Other (29.41%)

Job Disruptions (number of CCLS respondents)

- Disruption of internship programming (18)
- Disruption of practicum programming (18)
- Disruption of volunteer programming (36)
- Staffing child care for children of hospital employees (2)
- Restrictions on patient diagnoses or units served (26)
- Other (12)
Pennsylvania continued

Changes implemented as a result of COVID-19 (number of CCLS respondents)

- Limits on sibling visitation
- Bans sibling visitation
- Limits on parent/caregiver visitation
- Limits on playroom usage
- Playroom closure
- Child life cannot enter COVID-19 rule out or COVID-19 positive rooms
- Child life cannot enter isolation rooms
- Limits on child life assistant/activity coordinator activities
- Suspension of child life assistant/activity coordinator activities
- Other
Virtual Interventions (number of CCLS respondents)

- CCLS in hospital to patient in hospital: 9
- CCLS in hospital to patient at home: 1
- CCLS at home to patient in hospital: 0
- CCLS at home to patient at home: 0
- N/A: 33
- Other: 3

Job Role (percentage of CCLS respondents)

- Clinical child life specialist: 58.49%
- Clinical child life specialist with some administrative duties: 28.30%
- Split clinical and administrative child life role: 7.55%
- Full time administrative/managerial role: 5.66%
Pennsylvania continued

CCLS able to work from home (percentage of CCLS respondents)

- Yes: 41.51%
- No: 58.49%

Work from Home Tasks (number of CCLS respondents)

- Virtual patient interactions
- Creating program resources (teaching materials, updating policies, etc)
- Professional development
- Updating student programming resources
- Updating volunteer programming resources
- Supervising hospital-based staff
- Supervising work-from-home staff
- Supervising child life students
- Other
Pennsylvania Program Leaders

Does your hospital consider child life essential? (percentage of program leader respondents)

100.00%

0.00%

Yes
No

If team members are working from home or furloughed, is there an expected return date? (percentage of program leader respondents)

50.00%

50.00%

Yes
No
Pennsylvania Program Leaders

Criteria for child life team to resume normal operations
(number of program leader respondents)

- Number of COVID-19 cases in hospital fall below a designated threshold: 1
- Number of COVID-19 cases in region fall below a designated threshold: 1
- PPE stock is replenished: 5
- Unknown: 0
- Other: 0
ACLP will reissue this survey periodically to track trends in the child life field. Accuracy of this report is dependent on your participation - please retake it even if you have not experienced changes from the previous survey.

Questions? Email mroloff@childlife.org.

Note: In order to protect member privacy, ACLP will not release responses related to a specific hospital.