

## Who can claim PXEs?

Anyone can claim PXE credits. PXE credits can be used to qualify to sit for the Certified Patient Experience Exam or they can be used by CPXPS to maintain their designation. PXEs can also be claimed by Non-CPXPs to use towards continuing education needs of other organizations.

(Please see requirements for outside credits for the appropriate license for more information)

## **Claiming Codes**

Day 1--2020ACLP1

Day 2--2020ACLP2

Day 3--2020ACLP3

Day 4--2020ACLP4



## **Claiming Process**

- Individuals interested in claiming PXE credits will need to do so through the PXI portal https://www.highmarksce.com/pxi/
- If this is your first time claiming accounts, you will need to create a new account to be able to login.
- Please ensure your contact information is correct.
- Choose "PXE Claim" and then "Enter Code"
- You will then enter the code for the event in which you wish to claim credits
- Attest to your attendance and answer a few questions about the event
- You can then print or email your certificate to your email on file
- Have more than one code? Follow the process the same process with each code until you've entered each one

If you have any questions regarding claiming PXE credits or the CPXP designation, please contact the Patient Experience Institute at 844.794.2797 or info@pxinstitute.org

