



October 20-23, 2024 | Scottsdale, AZ

22ND ANNUAL CHILD LIFE LEADER

Networking Retreat & Conference





C O N F E R E N C E A T A G L A N C E

22nd Annual Child Life Leaders: Networking Retreat & Conference

October 20-23, 2024

JW Marriott Scottsdale Camelback Inn Resort & Spa
Scottsdale, AZ

This unique opportunity for child life leaders to gather provides participants with:

- Enhancement of child life leadership skills
- Specific actions and involvement to further develop the child life profession
- Support and sharing through networking
- Retreat and rejuvenation as a key component of the conference

This conference is intended for child life leaders in the healthcare setting who directly supervise a team of child life specialists. The content is designed around those with staff supervision and is not intended for leaders of one-person programs or those working outside the healthcare arena.





HOTEL INFORMATION

Hotel Accommodations

- High-quality restaurants and cafés.
- A world-class spa, fitness center, and two outdoor pools.
- Frank Lloyd Wright's Taliesin West, Old Town Scottsdale, and other attractions are minutes away.
- Phoenix Sky Harbor Airport is an easy 10-mile taxi ride.

Hotel Reservations

Single/double rooms may be reserved at the discounted group rate of \$299 plus tax and daily \$40 plus tax per room, per night resort fee. A credit card is required to hold the room; however, you will be charged at checkout. Your reservation can be canceled up to three days before check-in.

The room block typically fills well before the September 19, 2024 cut-off date, book your room as soon as possible to ensure lodging.





R E G I S T R A T I O N

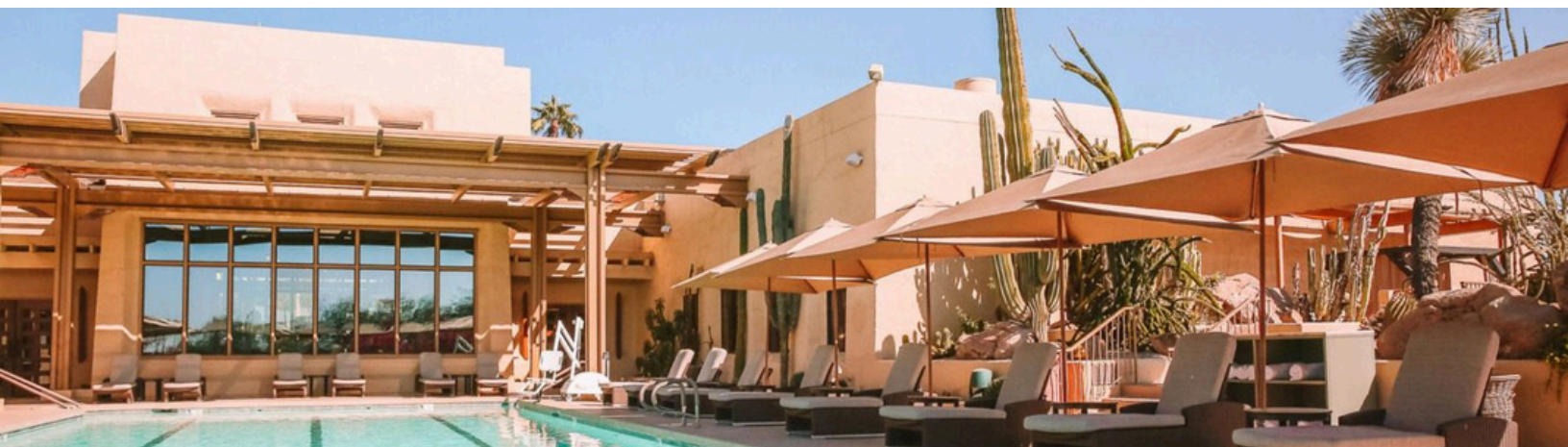
Leaders are encouraged to register early as this conference has maximum capacity. There is no onsite registration.

Primary leaders may bring up to 2 of their managers if they also directly supervise child life staff. Programs interested in bringing additional leaders may email Barbara.Romito@rwjbh.org to be placed on a waiting list.

Registration Rates

	Primary Leader Registration Only (Early Bird Fee): 6/1 - 6/30/24	Early Bird Rates (Primary Leader and up to 2 managers): by 8/31/2024	Regular Rates (Primary Leaders and up to 2 managers): by 9/30/2024
Conference Registration <i>Includes Sunday reception & Monday dinner</i>	\$505	\$505	\$638
Guest Sunday Reception	\$40	\$40	\$40
Guest Monday Dinner	\$75	\$75	\$75
Mentor/Mentee Breakfast	Free to mentors / \$20 mentee	Free to mentors / \$20 mentee	Free to mentors / \$20 mentee

REGISTER





CONFERENCE PROGRAM

SUNDAY, OCTOBER 20

7:00 - 8:30 PM **GAME NIGHT SPONSORED BY CHILD'S PLAY**

Included with registration, cocktails and appetizers

Join the Child's Play Charity team for an evening of engaging fun where you can explore a plethora of games and assistive technologies. The team will introduce you to a variety of gaming systems and options and put you in the driver's seat for a real play experience. Become immersed in a VR experience, try your hand at Mario Kart Live, or simply join in a new board game experience. Come embrace the power of play as we kick off the leaders conference!



Times and sessions are subject to minor changes due to ongoing planning



CONFERENCE PROGRAM

MONDAY, OCTOBER 21

8:00 - 9:15 AM **FLASH MENTORING**

Optional - registration fee required

This breakfast provides an opportunity for new leaders to be partnered with a more experienced program leader for a knowledge and skill exchange based on the immediate needs of the mentee.

9:25 - 9:50 AM **OPENING & INTRODUCTIONS**

Included with registration

10:00 - 11:30 AM **OPENING KEYNOTE: THE STATE OF CHILDREN'S HEALTHCARE & THE IMPACT ON CHILD LIFE SERVICES**

Included with registration

Moderators:

Janet Cross, Monroe Carell Jr. Children's Hospital at Vanderbilt and Gloria Mattera, Bellevue Hospital Center

Panel:

Dr. Benard Dreyer, MD, FAAP, Director of Pediatrics, Bellevue Hospital Center, Jena Hausmann, MHA, President and CEO, Children's Hospital Colorado, Dr. Russel Horton, Medical Director for Clinical Innovation, Banner Health, Arizona, Gretchen K.D. McCullough, MSN, RN, NEA-BC, Chief Nursing Officer, Monroe Carell Jr. Children's Hospital at Vanderbilt



CONFERENCE PROGRAM

MONDAY, OCTOBER 21

11:40 - 12:40 PM

BREAKOUT SESSIONS (CHOICE OF A, B, C)

A. Immigrant Health: This session will discuss the recent increase in immigration, mostly over the southern border of US. The medical and social problems of immigrant children, including lack of health insurance will be addressed along with a focus on the plight of unaccompanied minors who are often exploited by businesses and even their sponsors. Stories about specific immigrant and asylee children and the role of child life specialists will be shared.

Dr. Benard Dreyer, MD, FAAP, Director of Pediatrics, Bellevue Hospital Center

B. Shared Decision Making: Learn more about the shared governance model and how to implement it at your hospital to empower your team. Gain insights into fostering a culture of shared responsibility, enhancing communication, and promoting collaborative decision-making within clinical settings, while streamlining committee and workgroup structures

Kate Shamszad, MS, MPH, CCLS, Director of Policy, New Jersey Health Care Quality Institute

C. Closing the gap: Generations in the Workplace:

Child development and family systems are part of our day-to-day work in our interactions with patients and their families, but what about as leaders with our teams? Join us for a discussion about how a better understanding generational differences can help to enhance the way we lead our ever-changing teams. As the generational profile continues to evolve, our role as leaders needs to also evolve to continue to sustain teamwork, collaboration and overall employee satisfaction.

Courtney Y. Pelletier, MHSA, CMP; VP of Enterprise Services, Phoenix Children's Hospital (former CCLS)



CONFERENCE PROGRAM

MONDAY, OCTOBER 21

12:40 - 2:30 PM LUNCH

On your own

2:30 - 5:00 PM SELF-SELECTED NETWORKING GROUPS

No formal programming

7:00 - 8:30 PM OPENING RECEPTION

Included with registration, fee for guests



Times and sessions are subject to minor changes due to ongoing planning



CONFERENCE PROGRAM

TUESDAY, OCTOBER 22

8:30 - 9:50 AM BREAKFAST WITH ACLP

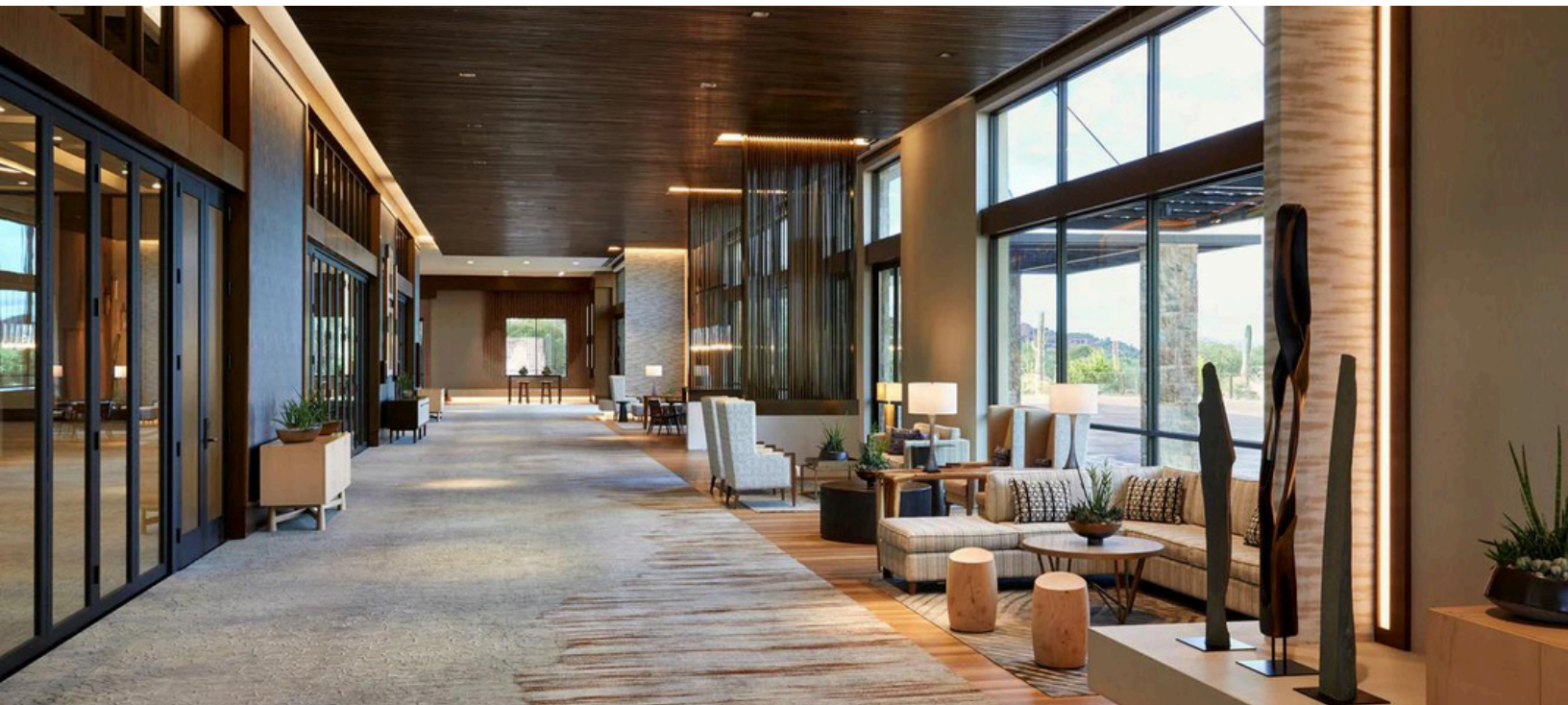
Included with registration, Leadership Development Committee

10:00 - 11:15 AM INNOVATIONS IN CHILD LIFE PRACTICE

Multiple program leaders will share brief examples of innovations, best practices and program developments.

11:15 - 11:30 AM BREAK

Beverage and light snack



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CONFERENCE PROGRAM

TUESDAY, OCTOBER 22

11:30 - 12:30 PM BREAKOUT SESSIONS (CHOICE OF A, B, C)

A. Quality Improvement to Support Change: This session will explore quality improvement methodology to drive transformative change within the Child Life Department. Discover effective strategies for measuring current state and progress, implementing small tests of change, and fostering staff buy-in to ensure meaningful and sustainable improvements in your processes and work.

Kate Shamszad, MS, MPH, CCLS, Director of Policy, New Jersey Health Care Quality Institute

B. Innovative Internship Models: This session will explore innovative internship solutions to increase accessibility and equity within the pathway to the child life profession, help with the staffing crisis by producing more job ready candidates, and enhance CCLS engagement.

*Lindsay Heering, CS Mott Children's Hospital
Kayla Shafer, Children's Hospital of Minnesota*

C. Reflective Practice for Leaders (90 minutes, until 1)

Limited Capacity. Leaders are faced with professional challenges in their practice regularly. This experiential reflective practice session for leaders can provide a container and a model for addressing burnout, and compassion fatigue. It can promote the growth and development of leaders on all levels. A supportive environment for reflective leadership practice can provide a much-needed environment for support, validation, and encouragement.

*Gloria Mattera, Bellevue Hospital
Diane Rode, Mount Sinai Kravis Children's Hospital*



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C O N F E R E N C E P R O G R A M

WEDNESDAY, OCTOBER 23

8:00 - 9:15 AM **NETWORKING BREAKFAST**

Included with registration

9:30 - 11:00 AM **PLENARY: LEADERS EAT LAST BY SIMON SINEK**

Facilitators: Quinn Franklin, Texas Children's Hospital, Shawna Grissom, Children's Hospital Colorado, Nicole Tanghe, Phoenix Children's, Monica Gibson, University Children's Health

Becoming an effective leader requires more than holding a position of authority. To lead a team effectively, it is important leaders inspire, motivate, and foster trust and cooperation. Facilitators will guide a discussion on one of the most insightful books on leadership, "Leaders Eat Last" by Simon Sinek. Attendees are encouraged to read the book prior to conference and will engage in table discussions around specific leadership topics and explore strategies for supporting teams.

11:15 - 12:15 PM **CLOSING SESSION - PLAYBACK ARIZONA**

Using music movement and theatre, an ensemble of actor and musicians bring true stories shared by the audience to artistic life, celebrating common humanity.

12:15 - 12:30 PM **WRAP-UP AND FAREWELL**